

Organizational Ombudsman



**J. Fernando
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U.S. Department of Interior
Collaborative Action & Dispute Resolution
Phone: 202-494-2907
Website:
<https://www.doi.gov/employees/employmentlaw/ombuds-0>

A DOI Ombudsman is an independent and neutral person with whom all employees at all levels—supervisors and non-supervisors—may speak confidentially, informally, and off-the-record about work related concerns or questions. Ombudsmen facilitate two-way, informal communications to resolve issues that might otherwise escalate into adversarial, time-consuming, expensive formal processes.

Talking with an Ombudsman about alleged harassment DOES NOT constitute an act of reporting.